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January 2019

WPSC Patient,

You are receiving this letter as you have been identified as having a Medicaid plan as either your primary or secondary insurance (Providence DMAP, Care Oregon, Oregon Health Plan, ETC.).

We are writing today to inform you that WPSC has received notice from Oregon Medicaid and the Oregon Health Authority that they will no longer cover your office visit claims (as a primary or secondary payer) or prescriptions (even with a prior authorization) provided by our practice effective **March 1st, 2019.**

What this means for you depends on if you have Medicaid as primary or secondary coverage;

- **If Medicaid is primary (Providence DMAP, Care Oregon, OHP is your first or only payer),** we will need to refer you back to your Primary Care Provider (PCP) beginning in March as no services will be covered for you. This means your February visit will be your last at WPSC. We apologize for any inconvenience and we will do everything we can to ensure a smooth transition.
- **If Medicaid is secondary (Medicare or a Commercial plan covers first, then Medicaid covers a left over balance),** you will have the option to stay with WPSC with the understanding that you will be responsible for any balance left due to your secondary Medicaid plan not covering services. This will likely be a small coinsurance left for your office visit or injection/procedure, and part or all of a prescription depending on the time of the year and your “doughnut hole” with Medicare. If not, we will refer you back to your PCP to reestablish care.

If you are unsure as to which plan you have, our staff will be happy to help. We again apologize for any inconvenience caused by this, but as we are not contracted Medicaid provider, we cannot appeal or change this decision.

Thank you,

The staff of Willamette Pain and Spine Center